



## DECLARATION OF IMPARTIALITY

Being an independent third-party certification body, the Hong Kong Certification Centre Limited (HKCC) will follow the principles and practices adopted by the certification industry. The top management is committed to the following provisions relating to impartiality as defined in ISO/IEC 17065:

- 1) HKCC and its staff shall not engage in any activities that may conflict with their independence of judgment and integrity in relation to their certification activities. In particular, HKCC shall not be engaged in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of the product being certified.
- 2) Staff will insist to work on the principles of honesty, objectivity, impartiality and confidentiality, and will decline anything that will infringe these principles.
- 3) All certification activities and compliance decisions shall follow pre-determined procedures and be carried out in an objective, independent, honest manner. It will not allow any commercial, financial or other pressure to compromise impartiality in any circumstances.
- 4) The review and / or certification decisions will be based on objective evidences and reviewed by person(s) who did not carry out the evaluation. Personnel shall not be used to review or make a certification decision for a product for which they have provided consultancy in the past two years (or within a period otherwise specified in the respective certification scheme).
- 5) The certification decision shall not be influenced by HKCC's related organizations or any external parties.
- 6) HKCC will be operated in a non-profit distributing manner and will not solicit business by improper means or initiate unhealthy competition among others.
- 7) HKCC shall not provide any consultancy to its Subscriber/Applicant. HKCC's activities shall not be marketed or offered a link with the activities of an organization that provides consultancy. HKCC shall not state or imply that certification would be simpler, easier, faster or less expensive if a specified consultancy organization is used.
- 8) HKCC shall not offer or provide management system consultancy or internal auditing to its Subscriber/Applicant where the certification scheme requires the evaluation of Subscriber/Applicant's management system.
- 9) Rules for maintaining professional ethics of all operating staff, officers, and management personnel will be defined and strictly administered.
- 10) HKCC will handle every complaint and appeal seriously and objectively, and in a fair and timely manner.

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